



FAQ #54: Why won't my BobCAD-CAM V23 open my SolidWorks 2009 files after I update SolidWorks?

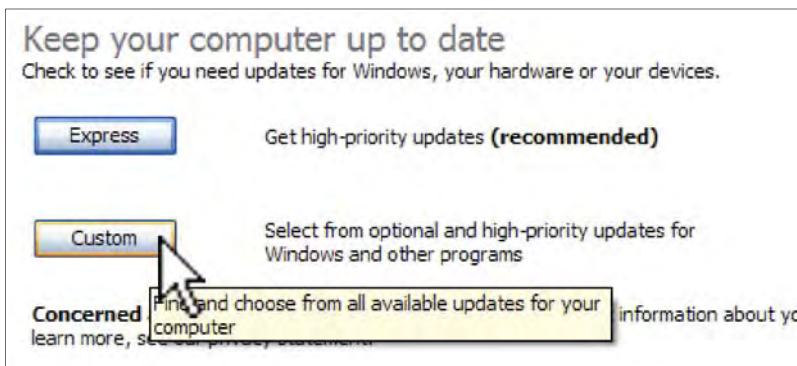
Q: I updated my SolidWorks 2009 to service release 2.1. BobCAD-CAM won't open the files anymore now. What do I do?

A: The new service release of SolidWorks was built with an upgraded version of the Microsoft .NET framework. You will need to update the copy on the target computer in order to open the files in BobCAD-CAM. It is a free update available from Microsoft. Follow these steps to get yours updated:

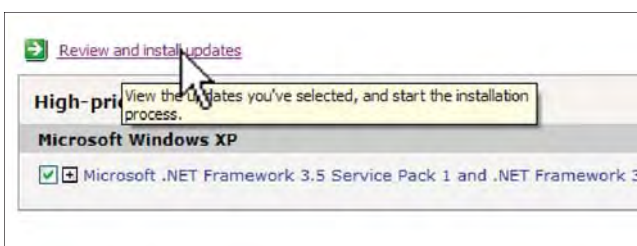
Step 1: Navigate with Microsoft Internet Explorer to www.microsoft.com.

When the page loads, click on **Security & Updates** in the bar at the top of the page. When the menu appears, click on **Microsoft Update**.

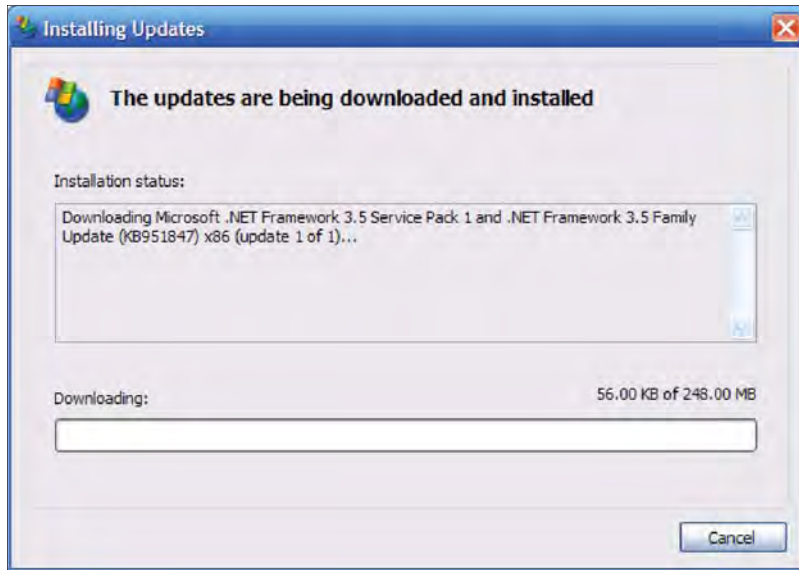
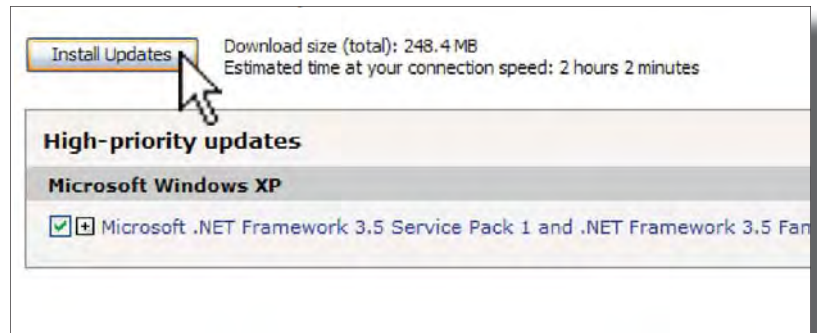
Microsoft's update page will load. In the main frame, click on **Custom** to load the optional updates that are available for this computer. Please note that the .NET update is not a required security update.



Step 2: Locate the *Microsoft .NET Framework 3.5 Service Pack 1* update. Make sure that there is a check in the box next to it as shown here, and then click on the **Review and Install Updates** link just above the list.

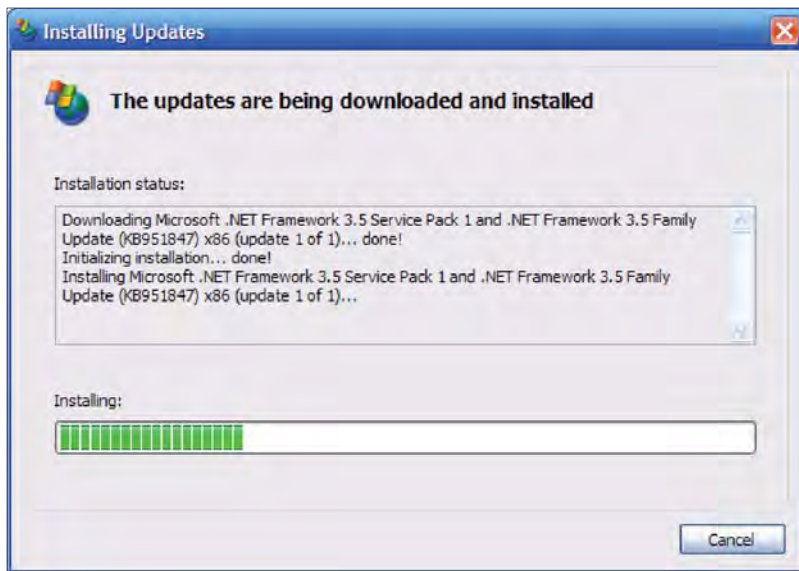


Step 3: The link will change to a button labeled **Install Updates**. Click on it and the download and installation process will begin.

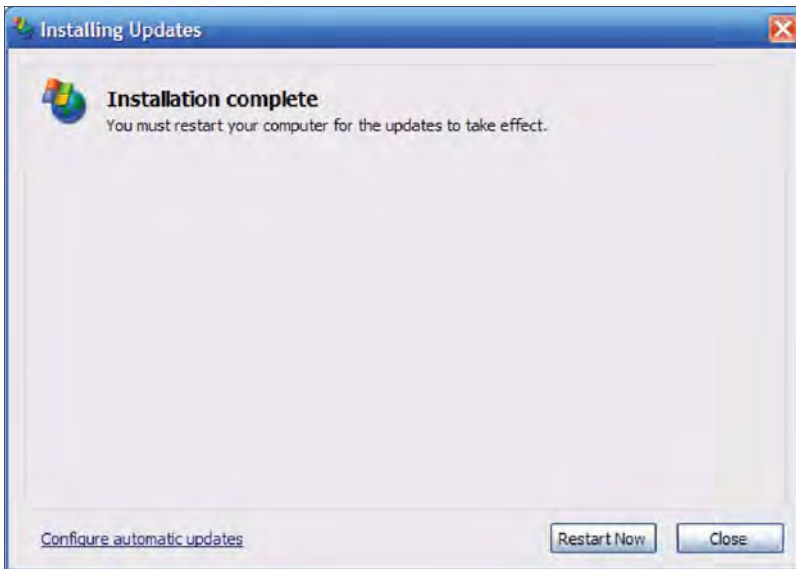


*Note the size of the update! It is **not** a small download. Since it is roughly 250MB, it may seem shorter and less slow to get up and do something else for a short while and then check on it a little later.*

The download will automatically begin.



When the download is complete, it will automatically begin installing.



When the installation is complete, it will require that the computer be rebooted. Save all important data and close down all open programs and then click the **Restart Now** button at the bottom of the box.

Once the computer has restarted, SolidWorks 2009 files will again open in BobCAD-CAM V23.