



FAQ #36: How do I move V23 to another computer?

Q: I want to move my software from one computer to another, but I am using a software license. How can I accomplish this?

A: If the software has a hardlock, simply install it on the new computer, insert the key into an available USB slot, and start the software. However, if the seat is licensed with a software / password license, it will need to be de-authorized on the first computer and re-registered on the new computer.

In order to move the BobCAD-CAM V23 software from one computer to another when using the software licensing it will be necessary to call BobCAD-CAM Inc. to de-authorize it before the next seat can be authorized.

The License ID number is required in order to de-authorize. To find out what the correct License ID number is, open the software on the computer that BobCAD-CAM V23 is on and click on Help in the main menu and choose License.

The following dialog will be displayed:

The screenshot shows the 'License' dialog box with the following sections:

- CAD:** Level 1 (checked), Level 2, Level 3, Level 4, Level 5. License ID: 23.0, Expiry: 1/7/2009 1.
- Mill:** Level 1 (checked), Level 2, Level 3, Level 4, Level 5. License ID: 23.0, Expiry: 1/7/2009 1.
- Turn:** Level 1 (checked), Level 2, Level 3, Level 4, Level 5. License ID: 23.0, Expiry: 1/7/2009 1.
- EDM:** Level 1 (checked), Level 2, Level 3, Level 4, Level 5. License ID: 23.0, Expiry: 1/7/2009 1.
- Nesting:** Level 1, Level 2, Level 3, Level 4, Level 5. License ID: 00.0, Expiry: 1/7/2009 1.
- BobArt:** Level 1 (checked), Level 2, Level 3, Level 4, Level 5. License ID: 23.0, Expiry: 1/7/2009 1.
- Other:** Level 1 (checked), Level 2, Level 3, Level 4, Level 5. License ID: 23.0, Expiry: 1/7/2009 1.
- Simulation:** Level 1 (checked), Level 2, Level 3 (checked), Level 4, Level 5. License ID: 23.0, Expiry: 1/7/2009 1.
- Edit/DNC:** Level 1 (checked), Level 2, Level 3, Level 4, Level 5. License ID: 23.0, Expiry: 1/7/2009 1.
- Key:** Serial Number (circled in red), Customer ID, Current Version: 23.0.
- User Information:** First Name, Company, Address 1, Address 2, Zip/State, City, Country.

The License ID is the number in the Serial Number field in this dialog. Please write this number down before calling in to de-authorize your software. *If the computer that has the software on it has crashed or the software is otherwise unable to open, the License ID will be on the original invoice for the purchased software.*

Having this License ID ready prior to calling BobCAD-CAM will ensure a quick and simple de-authorization. When the number is available, call BobCAD-CAM Inc toll-free at 877-262-2231 ext 110. Local residents can call 727-442-3554.